

**U.S. Department of Housing and Urban Development**  
Office of Fair Housing and Equal Opportunity

# Are you a Victim of Housing Discrimination?

Fair Housing is Your Right!

If you have been denied your housing rights ... you may have experienced housing discrimination.



Contact [Legal Services of North Florida, Inc.](#) for help,  
we have three offices ready to provide you with assistance!

118 South Baylen Street  
Pensacola, FL

32502-5810

P: 850-432-8222

F: 850-432-2329

133 Staff Drive, Suite B  
Fort Walton Beach, FL

32548-5050

P: 850-862-3279

F: 850-862-6327

211 East 11th Street  
Panama City, FL

32401-2938

P: 850-769-3581

F: 850-785-2041

## How do you recognize Housing Discrimination?

### Under the Fair Housing Act, It is Against the Law to:

- Refuse to rent to you or sell you housing
- Tell you housing is unavailable when in fact it is available
- Show you apartments or homes in certain neighborhoods only
- Advertise housing to preferred groups of people only
- Refuse to provide you with information regarding mortgage loans, deny you a mortgage loan, or impose different terms or conditions on a mortgage loan
- Deny you property insurance
- Conduct property appraisals in a discriminatory manner
- Refuse to make certain modifications or accommodations for persons with a mental or physical disability, including persons recovering from alcohol and substance abuse, and HIV/AIDS-related illnesses
- Fail to design and construct housing in an accessible manner
- Harass, coerce, intimidate, or interfere with anyone exercising or assisting someone else with their fair housing rights

### Based on these factors...

- Race
- Color
- National origin
- Religion
- Sex
- Familial status (families with children under the age of 18, or who are expecting a child), or
- Handicap (if you or someone close to you has a disability)

If you don't report discrimination,  
it can't be stopped!

# Housing Discrimination Information Form

- If you believe your rights have been violated, HUD or a State or local fair housing agency is ready to help you file a complaint.
- You have one year from the date of the alleged act of discrimination to file your complaint.
- After your information is received, we will contact you to discuss the concerns you raise.

**Instructions:** (Please type or print.) Read this form carefully. Try to answer all questions. If you do not know the answer or a question does not apply to you, leave the space blank. You have one year from the date of the alleged discrimination to file a complaint. Your form should be signed and dated. Use reverse side of this page if you need more space to respond.

**Keep this information for your records.**

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Date you mailed your information to HUD:(mm/dd/yyyy)

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Address to which you sent the information:

Street:

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City:

State:

Zip Code:

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If you have not heard from HUD or a fair housing agency within three weeks from the date you mail this form, you may call to inquire about the status of your complaint. See addresses and telephone listings on the last page.

Your Name:	Best time to call:	Your Daytime Phone No:
Your Address:		Evening Phone No:
City:	State:	Zip Code:

Who else can we call if we cannot reach you?

1 Contact's Name:	Daytime Phone No:
Best time to call:	Evening Phone No:
2 Contact's Name:	Daytime Phone No:
Best time to call:	Evening Phone No:

1. **What** happened to you? How were you discriminated against? For example: were you refused an opportunity to rent or buy housing? Denied a loan? Told that housing was not available when in fact it was? Treated differently from others seeking housing? State briefly what happened.

2. **Why** do you believe you are being discriminated against?

It is a violation of the law to deny you your housing rights for any of the following factors:  
 • race • color • religion • sex • national origin • familial status (families with children under 18) • disability.

For example: were you denied housing **because of** your race? Were you denied a mortgage loan **because of** your religion? Or turned down for an apartment **because** you have children? Were you harassed because you assisted someone in obtaining their fair housing rights? Briefly explain why you think your housing rights were denied **because of** any the factors listed above.

3. **Who** do you believe discriminated against you? Was it a landlord, owner, bank, real estate agent, broker, company, or organization?

Name: \_\_\_\_\_

Address: \_\_\_\_\_

4. **Where** did the alleged act of discrimination occur? Provide the address. For example: Was it at a rental unit? Single family home? Public or Assisted Housing? A Mobile Home? Did it occur at a bank or other lending institution?

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

Zip Code: \_\_\_\_\_

5. **When** did the last act of discrimination occur?

Enter the date (mm/dd/yyyy) \_\_\_\_\_

Is the alleged discrimination continuous or on going?  Yes  No

Signature: \_\_\_\_\_

Date: (mm/dd/yyyy) \_\_\_\_\_

X \_\_\_\_\_

**Send this form** to HUD or to the fair housing agency where the alleged act of discrimination occurred.

If you are unable to complete this form, you may call the office nearest you.

See addresses and telephone numbers listed on the back page.

The information collected here will be used to investigate and to process housing discrimination complaints. The information may be disclosed to the United States Department of Justice for its use in the filing of pattern and practice suits of housing discrimination or the prosecution of the person(s) who committed the discrimination where violence is involved; and to State or local fair housing agencies that administer substantially equivalent fair housing laws for complaint processing.

Public Reporting Burden for this collection of information is estimated to average 20 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

**For Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont:**

**NEW ENGLAND OFFICE**  
**([Marcella\\_Brown@hud.gov](mailto:Marcella_Brown@hud.gov))**

Fair Housing Enforcement Center  
U.S. Department of Housing and Urban Development  
Thomas P. O'Neill, Jr. Federal Building  
10 Causeway Street, Room 321  
Boston, MA 02222-1092  
Telephone (617) 994-8300 or  
1-800-827-5005  
Fax (617) 565-7313 • TTY (617) 565-5453

**For New Jersey and New York**

**New York/New Jersey Office**  
**([Stanley\\_Seidenfeld@hud.gov](mailto:Stanley_Seidenfeld@hud.gov))**

Fair Housing Enforcement Center  
U.S. Department of Housing and Urban Development  
26 Federal Plaza, Room 3532  
New York, NY 10278-0068  
Telephone (212) 264-1290 or  
1-800-496-4294  
Fax (212) 264-9829 • TTY (212) 264-0927

**For Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, and West Virginia**

**MID-ATLANTIC OFFICE**  
**([Wanda\\_Nieves@hud.gov](mailto:Wanda_Nieves@hud.gov))**

Fair Housing Enforcement Center  
U.S. Department of Housing and Urban Development  
The Wanamaker Building  
100 Penn Square East  
Philadelphia, PA 19107-9344  
Telephone (215) 656-0662 or  
1-888-799-2085  
Fax (215) 656-3419 • TTY (215) 656-3450

**For Alabama, the Caribbean, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee:**

**SOUTHEAST/CARIBBEAN OFFICE**  
**([Gregory\\_L\\_King@hud.gov](mailto:Gregory_L_King@hud.gov))**

Fair Housing Enforcement Center  
U.S. Department of Housing and Urban Development  
Five Points Plaza  
40 Marietta Street, 16th Floor  
Atlanta, GA 30303-2806  
Telephone (404) 331-5140 or  
1-800-440-8091  
Fax (404) 331-1021 • TTY (404) 730-2654

Disclosure of this information is voluntary. Failure to provide some or all of the requested information will result in delay or denial of HUD assistance.

This agency may not collect this information, and you are not required to complete this form, unless it displays a currently valid OMB control number.

**Privacy Act Statement** The Department of Housing and Urban Development is authorized to collect this information by Title VIII of the Civil Rights Act of 1968, as amended by the Fair Housing Amendments Act of 1988, (P.L. 100-430); Title VI of the Civil Rights Act of 1964, (P.L. 88-352); Section 504 of the Rehabilitation Act of 1973, as amended, (P.L. 93-112); Section 109 of Title I - Housing and Community Development Act of 1974, as amended, (P.L. 97-35); Americans with Disabilities Act of 1990, (P.L. 101-336); and by the Age Discrimination Act of 1975, as amended, (42 U.S.C. 6103).

**For Illinois, Indiana, Michigan, Minnesota, Ohio, and Wisconsin:**

**MIDWEST OFFICE**  
**([Barbara\\_Knox@hud.gov](mailto:Barbara_Knox@hud.gov))**

Fair Housing Enforcement Center  
U.S. Department of Housing and Urban Development  
Ralph H. Metcalfe Federal Building  
77 West Jackson Boulevard,  
Room 2101  
Chicago, IL 60604-3507  
Telephone (312) 353-7776 or  
1-800-765-9372  
Fax (312) 886-2837 • TTY (312) 353-7143

**For Arkansas, Louisiana, New Mexico, Oklahoma, and Texas:**

**SOUTHWEST OFFICE**  
**([Thurman\\_G\\_Miles@hud.gov](mailto:Thurman_G_Miles@hud.gov) or [Garry\\_L\\_Sweeney@hud.gov](mailto:Garry_L_Sweeney@hud.gov))**

Fair Housing Enforcement Center  
U.S. Department of Housing and Urban Development  
801 North Cherry, 27th Floor  
Fort Worth, TX 76102  
Telephone (817) 978-5900 or  
1-888-560-8913  
Fax (817) 978-5876 or 5851 • TTY (817) 978-5595

**For Alaska, Idaho, Oregon, and  
Washington:**

**For Iowa, Kansas, Missouri and  
Nebraska:**

**GREAT PLAINS OFFICE  
(Robbie\_Herndon@hud.gov)**

Fair Housing Enforcement Center  
U.S. Department of Housing and  
Urban Development  
Gateway Tower II  
400 State Avenue, Room 200, 4th  
Floor  
Kansas City, KS 66101-2406  
Telephone (913) 551-6958 or  
1-800-743-5323  
Fax (913) 551-6856 • TTY (913)  
551-6972

**For Colorado, Montana, North  
Dakota, South Dakota, Utah, and  
Wyoming:**

**ROCKY MOUNTAINS OFFICE  
(Sharon\_L.\_Santoya@hud.gov)**

Fair Housing Enforcement Center  
U.S. Department of Housing and  
Urban Development  
633 17th Street  
Denver, CO 80202-3690  
Telephone (303) 672-5437 or  
1-800-877-7353  
Fax (303) 672-5026 • TTY (303)  
672-5248

**For Arizona, California, Hawaii,  
and Nevada:**

**PACIFIC/HAWAII OFFICE  
(Charles\_Hauptman@hud.gov)**

Fair Housing Enforcement Center  
U.S. Department of Housing and  
Urban Development  
600 Harrison Street, 3rd Floor  
San Francisco, CA 94107-1300  
Telephone (415) 489-6524 or  
1-800-347-3739  
Fax (415) 489-6559 • TTY (415)  
489-6564

**NORTHWEST/ALASKA OFFICE  
(Judith\_Keeler@hud.gov)**

Fair Housing Enforcement Center  
U.S. Department of Housing and  
Urban Development  
Seattle Federal Office Building  
909 First Avenue, Room 205  
Seattle, WA 98104-1000  
Telephone (206) 220-5170 or  
1-800-877-0246  
Fax (206) 220-5447 • TTY (206)  
220-5185

**If after contacting the local office  
nearest you, you still have  
questions – you may contact HUD  
further at:**

U.S. Department of Housing and  
Urban Development  
Office of Fair Housing and Equal  
Opportunity  
451 7th Street, S.W., Room 5204  
Washington, DC 20410-2000  
Telephone (202) 708-0836 or  
1-800-669-9777  
Fax (202) 708-1425 • TTY 1-800-  
927-9275

**Legal Services of North Florida, Inc.  
Home Office:**

2119 Delta Boulevard  
Tallahassee, Florida 32303-4220  
850-385-9007  
fax 850-385-7603  
Administrative fax 850-205-6540